



# *Flexible* **DIETITIAN SUPPORT**

**SCALABLE, SEAMLESS, ALWAYS AVAILABLE**

Whether you have your own dietitians, need extra capacity, or rely on external clinicians, Eat Well Health ensures every client receives timely, compliant nutrition care.



## Why Flexible Dietitian Support Matters

Malnutrition is a major risk in Support at Home. Compliance requires that assessments, prescriptions, and monitoring are documented — but sourcing dietitians is a major challenge for both providers and clients.

- Dietitians are hard to find and retain.
- Client nutrition risk is unpredictable.
- Additional admin erodes margins in fixed-fee roles.
- Senior managers worry: “What if we identify problems we can’t resource?”

*Our model ensures providers and clients have access to expanded dietetics capacity, so any increase in demand is always resourced.*

## How It Works: Three Pathways, One Seamless System

### 1 In-House Dietitians

- Your dietitians can log in to our secure portal to review nutrition screening assessments, upload prescriptions, and monitor ongoing progress.
- They will be notified automatically of any significant changes in their clients’ nutrition.
- A full audit trail is created automatically.

### 2 Telehealth Accredited Practising Dietitians (APDs)

- Tap into our scalable network of independent APDs.
- Our flexible model is designed to attract APDs to our online system, giving them significant work flexibility. This can supplement an existing practice or allow them to run their own practice from home.
- We manage all practice administration through Halaxy software, so dietitians only need to make time available in their diaries — which then becomes available for Telehealth appointments.
- Telehealth consults are available on demand, within reasonable timeframes.
- Capacity grows with your needs — from one client to thousands.

### 3 External Dietitians & GPs

- We are actively promoting our services and online portal to dietitians and GPs in practice.
- External clinicians can register on our system to upload prescriptions directly to the client’s record.
- They will also be notified of any changes to their clients’ nutrition status identified through our ongoing screening assessments.
- Automatic sharing with your care management team for approval.
- This significantly improves communication efficiency, reduces administration time, and supports better client outcomes.

**The result:** no delays, no chasing paperwork, no compliance gaps.

## Benefits for Providers

- **Scalable** → Works whether you support 50 clients or 50,000.
- **Efficient** → Electronic approvals, direct-to-client supply, no added admin.
- **Compliant** → All screening, prescription, and monitoring steps fully documented.
- **Collaborative** → Supports your in-house team, external clinicians, and clients together.

## Technology at Work

### Our system is designed to remove friction at every step:

- Online screening tool (MNA-SF based).
- Secure portal with real-time updates.
- Electronic approval and billing workflows.
- Audit-ready communication trail.

**Technology does the heavy lifting in the background**  
freeing your staff to focus on client care.



## Partner With Us

*"Do the right thing for clients without resourcing stress."*

### Our system is designed to remove friction at every step:

- Flexible dietitian capacity
- Seamless integration with your systems
- Paperless compliance reporting



Download our Provider Pack



Book a call with our team



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